

END-OF-SALE NOTICE: MOTOROLA SOLUTIONS COMPASS DECISION MANAGEMENT SYSTEM

From: Bernardo Motta – Product Manager, Compass Decision Management System

Date of Issue: Jan. 9, 2023

Re: Avigilon Compass DMS, Cloud Pre-Launch Notice

Avigilon Compass Decision Management System is the new generation of Compass that will be available in the Cloud. In preparation for the upcoming launch of Avigilon Compass, the current MSI Compass on-premise product will reach End-of-Sale on Jan.9, 2023. Avigilon Compass will be available for sale in early Q2.

END-OF-SALE PRODUCT	DESCRIPTION	REPLACEMENT PRODUCT	DESCRIPTION
<ul style="list-style-type: none"> MSI Compass on-premise Base License SKUs: (COMPASS-BASE-SINGLE, COMPASS-BASE-MULTI) MSI Compass on-premise Integration License SKUs (list here) 	MSI Compass on-premise is a software that is installed on a Windows Server machine and sold under a perpetual licenses model.	Avigilon Compass Subscription SKUs (preliminary list here)	Avigilon Compass will be hosted in the Avigilon Cloud infrastructure and will be sold under a SaaS (“Software-as-a-Service) subscription model
<ul style="list-style-type: none"> MSI Compass Video Wall SKUs: (COMPASS-BASE-VIDEOWALL, COMPASS-DECODER) 	Video decoding appliance and its base license for MSI Compass on-premise	No replacement	No replacement

NOTES

Avigilon Compass will be available for sale early Q2. Existing MSI Compass on-premise installations will have commercial benefits to migrate to Avigilon Compass throughout 2023 and into 2024.

LAST ORDER DATE

MSI Compass on-premise products listed above are available to order until the End-of-Sale date of Jan. 9, 2023. Existing MSI Compass on-premise installations can be extended with the purchase of a selected number of SKUs until MSI Compass on-premise reaches its End-of-Support date.

RMA AND WARRANTY POLICY ON END-OF-SALE PRODUCTS

If a failure of an above-listed end-of-sale product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will replace the failed unit with an approved replacement unit. Please refer to the Avigilon Warranty and Product Policies for more details, at [avigilon.com/warranty](https://www.avigilon.com/warranty).

SUPPORT POLICY

Avigilon will continue to support MSI Compass on-premise installations until the End-of-Support date of Dec. 31, 2024.