

NOTICE OF PRODUCT DISCONTINUATION

From: Herman Lo – Sr. Product Manager, Video Infrastructure

Date of Issue: May 26, 2022

Re: Product End of Life (EOL) – NVR4X Premium and NVR4X Standard

This notice outlines Avigilon products that have been discontinued and their recommended replacements.

DISCONTINUED PRODUCT	DESCRIPTION	REPLACEMENT PRODUCT	DESCRIPTION
NVR4X-PRM-217TB-**	NVR4X PRM 217TB 2U Rack Mnt, Windows Server 2016	NVR5-PRM-224TB-S19-**	NVR5 PRM 224TB 2U Rack Mnt, Windows Server 2019 LTSC
NVR4X-PRM-192TB-**	NVR4X PRM 192TB 2U Rack Mnt, Windows Server 2016	NVR5-PRM-192TB-S19-**	NVR5 PRM 192TB 2U Rack Mnt, Windows Server 2019 LTSC
NVR4X-PRM-157TB-**	NVR4X PRM 157TB 2U Rack Mnt, Windows Server 2016	NVR5-PRM-160TB-S19-**	NVR5 PRM 160TB 2U Rack Mnt, Windows Server 2019 LTSC
NVR4X-PRM-128TB-**	NVR4X PRM 128TB 2U Rack Mnt, Windows Server 2016	NVR5-PRM-128TB-S19-**	NVR5 PRM 128TB 2U Rack Mnt, Windows Server 2019 LTSC
NVR4X-PRM-96TB-**	NVR4X PRM 96TB 2U Rack Mnt, Windows Server 2016	NVR5-PRM-96TB-S19-**	NVR5 PRM 96TB 2U Rack Mnt, Windows Server 2019 LTSC
NVR4X-PRM-64TB-**	NVR4X PRM 64TB 2U Rack Mnt, Windows Server 2016	NVR5-STD-64TB-S19-**	NVR5 STD 64TB 2U Rack Mnt, Windows Server 2019 LTSC
		NVR5-STD-64TB-W10-**	NVR5 STD 64TB 2U Rack Mnt, Windows 10 Enterprise v1809 LTSC
NVR4X-STD-48TB-**	NVR4X STD 48TB 2U Rack Mnt, Windows 10 Enterprise IoT	NVR5-STD-48TB-W10-**	NVR5 STD 48TB 2U Rack Mnt, Windows 10 Enterprise v1809 LTSC
NVR4X-STD-32TB-**	NVR4X STD 32TB 2U Rack Mnt, Windows 10 Enterprise IoT	NVR5-STD-32TB-W10-**	NVR5 STD 32TB 2U Rack Mnt, Windows 10 Enterprise v1809 LTSC
NVR4X-STD-24TB-**	NVR4X STD 24TB 2U Rack Mnt, Windows 10 Enterprise IoT	NVR5-STD-24TB-W10-**	NVR5 STD 24TB 2U Rack Mnt, Windows 10 Enterprise v1809 LTSC
NVR4X-STD-16TB-**	NVR4X STD 16TB 2U Rack Mnt, Windows 10 Enterprise IoT	NVR5-STD-16TB-W10-**	NVR5 STD 16TB 2U Rack Mnt, Windows 10 Enterprise v1809 LTSC
NVR4X-STD-48TB-S16-**	NVR4X STD 48TB 2U Rack Mnt, Windows Server 2016	NVR5-STD-48TB-S19-**	NVR5 STD 48TB 2U Rack Mnt, Windows Server 2019 LTSC
NVR4X-STD-32TB-S16-**	NVR4X STD 32TB 2U Rack Mnt, Windows Server 2016	NVR5-STD-32TB-S19-**	NVR5 STD 32TB 2U Rack Mnt, Windows Server 2019 LTSC
NVR4X-STD-24TB-S16-**	NVR4X STD 24TB 2U Rack Mnt, Windows Server 2016	NVR5-STD-24TB-S19-**	NVR5 STD 24TB 2U Rack Mnt, Windows Server 2019 LTSC
NVR4X-STD-16TB-S16-**	NVR4X STD 16TB 2U Rack Mnt, Windows Server 2016	NVR5-STD-16TB-S19-**	NVR5 STD 16TB 2U Rack Mnt, Windows Server 2019 LTSC

** = Regional variant (NA, EU, UK, AU)

NOTES

The replacement products suggested are the most comparable product to the previous generation. NVR5 Premium models (96TB to 224TB) are available for orders and shipping now. NVR5 Standard models (16TB to 64TB) are expected to begin shipping in June 2022. For further details, please refer to the enclosed [product datasheet](#).

Alternatively, consider leveraging the Avigilon line of [AI NVR](#) models (6TB to 160TB) to unlock Avigilon's Next-Generation Video Analytics capabilities for non-analytic and third-party cameras, or [NVR5 Premium](#) high-density models (252TB to 432TB) to build long-term video retention capability.

REASON FOR END-OF-LIFE

Certain platforms and components of NVR4X Premium and Standard models have reached their end of life and require refreshes of these platforms and components.

LAST ORDER DATE

NVR4X Premium (64TB to 217TB) models will remain available to order while quantities last or May 27, 2022. NVR4X Standard models will remain available to order while quantities last or Jun. 30, 2022. Out-of-stock NVR4X models may have lead times of up to 14 weeks. All NVR4X orders after May 12, 2022 will be non-cancellable and non-refundable.

RMA AND WARRANTY POLICY ON DISCONTINUED PRODUCTS

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will replace the failed unit with an approved replacement unit. Please refer to the Avigilon Warranty and Product Policies for more details, at <http://avigilon.com/warranty>.

SUPPORT POLICY

Avigilon will continue to support NVR4X PRM models until May 31, 2027, or the expiration of the unit's warranty as determined by the unit's service tag, whichever comes first.

Avigilon will continue to support NVR4X STD models until June 30, 2027, or the expiration of the unit's warranty as determined by the unit's service tag, whichever comes first.