

NOTICE OF PRODUCT DISCONTINUATION

From: Herman Lo – Sr. Product Manager, Video Infrastructure

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Re: Product End of Life (EOL)–NVR5 (STD, PRM, PRM FIPS, PRM High Density) Models & accessories

This notice outlines NVR5 (STD, PRM, PRM FIPS, PRM High Density) discontinued products and their recommended NVR6 (STD FORM D, PRM FORM D, STD/PRM FIPS FORM D, PRM PLUS FORM H) replacements.

NVR5 DISCONTINUED PRODUCT	NVR6 REPLACEMENT PRODUCTS
NVR5-STD-16TB-W10-**	NVR6-STD-FORM-D-16TB-W10-**
NVR5-STD-16TB-S19-**	NVR6-STD-FORM-D-16TB-S22-**
NVR5 FIPS does not have an STD 16TB model.	NVR6-STD-FIPS-FORM-D-16TB-NA
NVR5-STD-24TB-W10-**	NVR6-STD-FORM-D-24TB-W10-**
NVR5-STD-24TB-S19-**	NVR6-STD-FORM-D-24TB-S22-**
NVR5 FIPS does not have an STD 24TB model.	NVR6-STD-FIPS-FORM-D-24TB-NA
NVR5-STD-32TB-W10-**	NVR6-STD-FORM-D-32TB-W10-**
NVR5-STD-32TB-S19-**	NVR6-STD-FORM-D-32TB-S22-**
NVR5 FIPS does not have an STD 32TB model.	NVR6-STD-FIPS-FORM-D-32TB-NA
NVR5-STD-48TB-W10-**	NVR6-STD-FORM-D-48TB-W10-**
NVR5-STD-48TB-S19-**	NVR6-STD-FORM-D-48TB-S22-**
NVR5 FIPS does not have an STD 48TB model.	NVR6-STD-FIPS-FORM-D-48TB-NA
NVR5-STD-64TB-W10-**	NVR6-STD-FORM-D-64TB-W10-**
NVR5-STD-64TB-S19-**	NVR6-STD-FORM-D-64TB-S22-**
NVR5 FIPS does not have an STD 64TB model.	NVR6-STD-FIPS-FORM-D-64TB-NA
NVR5 does not have a PRM 72TB model.	NVR6-PRM-FORM-D-72TB-S22-**
NVR5 FIPS does not have a PRM 72TB model.	NVR6-PRM-FIPS-FORM-D-72TB-NA
NVR5-PRM-96TB-S19-**	NVR6-PRM-FORM-D-96TB-S22-**
NVR5-PRM-FIPS-96TB-NA	NVR6-PRM-FIPS-FORM-D-96TB-NA
NVR5-PRM-128TB-S19-**	NVR6-PRM-FORM-D-120TB-S22-**
NVR5-PRM-FIPS-128TB-NA	NVR6-PRM-FIPS-FORM-D-120TB-NA
NVR5-PRM-160TB-S19-**	NVR6-PRM-FORM-D-160TB-S22-**
NVR5-PRM-FIPS-160TB-NA	NVR6-PRM-FIPS-FORM-D-160TB-NA
NVR5-PRM-192TB-S19-**	
NVR5-PRM-224TB-S19-**	NVR6-PRM-FORM-D-200TB-S22-**
NVR5 FIPS does not have a PRM 200TB model.	NVR6-PRM-FIPS-FORM-D-200TB-NA
NVR5 PRM High Density (FORM H equivalent) does not have a 200TB model.	NVR6-PRM-PLUS-FORM-H-200TB-S22-**
NVR5-PRM-252TB-S19-**	NVR6-PRM-PLUS-FORM-H-240TB-S22-**
NVR5-PRM-288TB-S19-**	NVR6-PRM-PLUS-FORM-H-280TB-S22-**
NVR5-PRM-360TB-S19-**	NVR6-PRM-PLUS-FORM-H-360TB-S22-**
NVR5-PRM-432TB-S19-**	NVR6-PRM-PLUS-FORM-H-440TB-S22-**

** = Regional variant (NA, EU, UK, AU)

This notice also outlines accessories for NVR5 (STD, PRM, PRM FIPS) discontinued products and corresponding accessories for their recommended NVR6 FORM D (STD, PRM, STD/PRM FIPS) replacements.

NVR5 STD/PRM DISCONTINUED PRODUCTS' ACCESSORIES	NVR6 FORM D REPLACEMENT PRODUCTS' ACCESSORIES
NVR5-SFPPLUS-DA	NVR6-AINVR2-FORM-D-SFPPLUS-DA
NVR5-SFPPLUS-SR-A	NVR6-AINVR2-FORM-D-SFPPLUS-SR
NVR5-SFPPLUS-LR-A	NVR6-AINVR2-FORM-D-SFPPLUS-LR
NVR5-STD-10GBE	NVR6-AINVR2-FORM-D-10GBE
NVR5-10GBASET-A1	NVR6-AINVR2-FORM-D-10GBASET
NVR5-10GBASET-A2	NVR6-AINVR2-FORM-D-10GBASET
NVR5-STD-2NDCPU	NVR6-AINVR2-STD-FORM-D-2NDCPU
NVR5-PRM-2NDCPU	NVR6 PRM FORM D already includes 2ND CPU.
NVR5-PSU-800W-**	NVR6-AINVR2-FORM-D-PSU-1400W-**
NVR5-PSU-1100W-A1-**	
NVR5-PSU-1100W-A2-**	
NVR5-RAM-16GB-A	NVR6-AINVR2-FORM-D-RAM-32GB
NVR5-HDD-HOT-4TB	NVR6-AINVR2-FORM-D-HDDS-HOT-4TB
NVR5-HDD-HOT-8TB	NVR6-AINVR2-FORM-D-HDDS-HOT-8TB
NVR5-HDDS-HOT-12TB	NVR6-AINVR2-FORM-D-HDDS-HOT-12TB
NVR5-HDDS-HOT-16TB-A1	NVR6 does not support 16TB drives.
NVR5-HDDS-HOT-16TB-A2	
NVR5 does not support 20TB drives.	NVR6-AINVR2-PRM-FORM-D-HDDS-HOT-20TB
AVA-HED1-NVR5-CONNECT-A	AVA-HED1-NVR6-FORM-D-CONNECT
AVA-SAN-CONNECT-1	AVA-SAN-CONNECT-1
AVA-SAN-CONNECT-8	AVA-SAN-CONNECT-8
NVR5-AVA-SAN-CONNECT-A	NVR6-FORM-D-AVA-SAN-CONNECT
NVR5-S19-UPG	Not available at launch.
NVR-KYD-WARR-5YR-A	NVR-FORM-D-KYD-WARR-5YR
NVR5-STD-WARR-5Y4HMC	NVR6-AINVR2-STD-FORM-D-WARR-5Y4HMC
NVR5-STATIC-RAIL-A1	NVR6-AINVR2-STDPRM-FORM-D-STATIC-RAIL

** = Regional variant (NA, EU, UK, AU)

This notice also outlines accessories for NVR5 High Density discontinued products and corresponding accessories for their recommended NVR6 PRM PLUS FORM H replacements.

NVR5 HIGH DENSITY DISCONTINUED PRODUCTS' ACCESSORIES	NVR6 FORM H REPLACEMENT PRODUCTS' ACCESSORIES
NVR5 High Density uses the same NVR5-SFPPLUS-DA.	NVR6-AINVR2-FORM-H-SFPPLUS-DA
NVR5-SFPPLUS-SR-B	NVR6-AINVR2-FORM-H-SFPPLUS-SR
NVR5-SFPPLUS-LR-B	NVR6-AINVR2-FORM-H-SFPPLUS-LR
NVR5-10GBASET-B	NVR6-AINVR2-FORM-H-10GBASET
NVR5-RAM-16GB-B	NVR6-AINVR2-FORM-H-RAM-32GB
NVR5-PSU-1000W-**	NVR6-AINVR2-FORM-H-PSU-1000W-**
NVR5-HDDS-INT-18TB	NVR6-AINVR2-FORM-H-HDDN-HOT-20TB
NVR5-HDDS-HOT-18TB	NVR6-AINVR2-FORM-H-HDDN-HOT-20TB
AVA-HED1-NVR5-CONNECT-B	AVA-HED1-NVR6-FORM-H-CONNECT
NVR5-AVA-SAN-CONNECT-B	NVR6-FORM-H-AVA-SAN-CONNECT
NVR-KYD-WARR-5YR-B	NVR6-AINVR2-PRM-PLUS-FORM-H-KYD-WARR-5YR

** = Regional variant (NA, EU, UK, AU)

NOTES

The recommended NVR6 replacement products are the most comparable to the corresponding NVR5 discontinued products. Pending inventory stockout of equivalent NVR5 discontinued products, NVR6 replacement products will become available for orders on a rolling basis before June 30, 2024. For further details, please refer to the enclosed [NVR6](#) and [NVR6 FIPS](#) product datasheets.

REASON FOR END-OF-LIFE

Certain platforms and components of NVR5 Standard, Premium, Premium FIPS models, Premium High Density and their supported accessories have reached their end of life and require refreshes of these platforms and components.

LAST ORDER DATE

NVR5 Standard models (16TB to 64TB), NVR5 Premium models (96TB to 224TB), NVR5 Premium FIPS models (96TB to 160TB), NVR5 Premium High-Density models (252TB to 432TB) and their supported accessories will remain available to order until quantities last or June 30, 2024.

WARRANTY POLICY ON DISCONTINUED PRODUCTS

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will handle the failed unit according to the Avigilon Warranty and Product Policies. For more details, please refer to <https://www.avigilon.com/support/warranty/limited-warranty>.

SUPPORT POLICY

Avigilon will continue to support NVR5 Standard, Premium, Premium FIPS and Premium High-Density models until June 30, 2029, or the expiration of the unit's warranty as determined by the unit's service tag, whichever comes first.