NOTICE OF PRODUCT DISCONTINUATION

From: Herman Lo – Sr. Product Manager, Video Infrastructure

Date of Issue: June 29, 2023

Re: Product End of Life (EOL) – NVR4 Value models and accessories

This notice outlines Avigilon products that have been discontinued and their recommended replacements.

DISCONTINUED PRODUCT	DESCRIPTION	REPLACEMENT PRODUCTS	DESCRIPTION
NVR4-VAL-6TB-**	6 TB (8 TB Raw) NVR4 Value with Microsoft Windows 10 Enterprise Embedded and Avigilon Control Center, 3 Year Next Business Day Warranty	**NVR5-VAL-6TB-****	6 TB (8 TB Raw) NVR5 Value with Microsoft Windows 10 Enterprise 21H2 LTSC and Avigilon Control Center, 3 Year Next Business Day Warranty*[1]
		VMA-AS3X-16P06-**	HD Video Appliance 3X Pro with Avigilon Control Center, 16 port, 6 TB, Windows 10 IoT Enterprise v21H2 LTSC
NVR4-VAL-12TB-**	12 TB (16 TB Raw) NVR4 Value with Microsoft Windows 10 Enterprise Embedded and Avigilon Control Center, 3 Year Next Business Day Warranty	**NVR5-VAL-12TB-****	12 TB (16 TB Raw) NVR5 Value with Microsoft Windows 10 Enterprise 21H2 LTSC and Avigilon Control Center, 3 Year Next Business Day Warranty*
		AINVR-VAL-12TB-**	AI NVR Value 12 TB (16 TB Raw) with Avigilon Control Center
		VMA-AS3X-16P12-**	HD Video Appliance 3X Pro with Avigilon Control Center, 16 port, 12 TB, Windows 10 IoT Enterprise v21H2 LTSC
		VMA-AS3X-24P12-**	HD Video Appliance 3X Pro with Avigilon Control Center, 24 port, 12 TB, Windows 10 IoT Enterprise v21H2 LTSC
NVR4-VAL-16TB-**	16 TB (24 TB Raw) NVR4 Value with Microsoft Windows 10 Enterprise Embedded and Avigilon Control Center, 3 Year Next Business Day Warranty	**NVR5-VAL-16TB-****	16 TB (24 TB Raw) NVR5 Value with Microsoft Windows 10 Enterprise 21H2 LTSC and Avigilon Control Center, 3 Year Next Business Day Warranty*
		VMA-AS3X-24P18-**	HD Video Appliance 3X Pro with Avigilon Control Center, 24 port, 18 TB, Windows 10 IoT Enterprise v21H2 LTSC
NVR4-VAL-24TB-**	24 TB (32 TB Raw) NVR4 Value with Microsoft Windows 10 Enterprise Embedded and Avigilon Control Center, 3 Year Next Business Day Warranty	**NVR5-VAL-24TB-****	24 TB (32 TB Raw) NVR5 Value with Microsoft Windows 10 Enterprise 21H2 LTSC and Avigilon Control Center, 3 Year Next Business Day Warranty*
		VMA-AS3X-24P24-**	HD Video Appliance 3X Pro with Avigilon Control Center, 24 port, 24 TB, Windows 10 IoT Enterprise v21H2 LTSC
NVR4-VAL-2NDPS-**	Power Supply for NVR4 Value with regional power cord, 350W	NVR5 Value will no longer support a second power supply.	
NVR4-VAL-10GBE	Network Card, DP 10G-SFP+, NVR4 Value	NVR5 Value will no longer support a 10GBE SFP+ Network Card.	

[1] *Avigilon Control Center licenses must be purchased separately. Avigilon Appearance Search and facial recognition requires the Enterprise version of the ACC software and the optional Analytics Kit accessory (NVR5-VAL-ANK or NVR5-VAL-ANK-PLUS).*

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IDRAC9-ENT-UPG[2]	IDRAC 9 Enterprise Upgrade for AI NVR, NVR4/4X, or AIA	NVR5-VAL-IDRAC9-ENT-UPG	iDRAC Enterprise 9 upgrade for NVR5 VAL
HD-NVR-ANK2-1	Analytics Kit for Appearance Search and Face Recognition, NVR4 Value or any NVR3 models	NVR5-VAL-ANK (coming soon)	Analytics Kit for NVR5 VAL
		NVR5-VAL-ANK-PLUS (coming soon)	Analytics Plus Kit for NVR5 VAL
NVR4-HDDS-HOT-2TB	Spare Hard Drive, 2TB, Front/Rear Bay, SATA compatible with NVR4-VAL-6TB	NVR5-HDD-HOT-2TB (coming soon)	Spare hard drive, 2 TB, front/rear bay, compatible with NVR5 VAL 6 TB
NVR4-HDDS-HOT-4TB	Spare Hard Drive, 4TB, Front/Rear Bay, SATA compatible with NVR4-STD-24TB, NVR4-STD-16TB, NVR4-VAL-12TB	NVR5-HDD-HOT-4TB (coming soon)	Spare hard drive, 4 TB, front/rear bay, compatible with NVR5 VAL 12 TB & NVR5 STD 16-24 TB
NVR4-HDDS-HOT-8TB	Spare Hard Drive, 8TB, Front/Rear Bay, SATA compatible with NVR4-STD-48TB, NVR4-STD-32TB, NVR4-VAL-24TB, NVR4-VAL-16TB	NVR5-HDD-HOT-8TB (coming soon)	Spare hard drive, 8 TB, front/rear bay, compatible with NVR5 VAL 16/24 TB & NVR5 STD 32-64 TB
NVR4-VAL-WARR-EXTEND-2YR	2 Year Warranty Extension for NVR4 Value	NVR5-VAL-WARR-EXTEND-2YR (coming soon)	2-year Warranty Extension for NVR5 VAL
HD-NVR-KYD-WARR-5YR	5 Year Keep Your Drive Warranty, All NVR Models up to NVR4/4X	NVR5-VAL-KYD-WARR-5YR (coming soon)	5-year Keep-Your-Drive Warranty Upgrade for NVR5 VAL
Not Available		NVR5-VAL-WARR-5Y4HMC (coming soon)	5-year 4-Hour-Mission-Critical Warranty Upgrade for NVR5 VAL. Must be purchased together with NVR5-VAL-WARR-EXTEND-2YR.

*** = Regional variant (NA, EU, UK, AU)*

NOTES

The replacement products suggested are the most comparable product to the previous generation. NVR5 Value models (6TB to 24TB) are available for orders and shipping now. For further details, please refer to the enclosed product datasheet.

Alternatively, consider leveraging the Avigilon line of AI NVR Value models to unlock Avigilon's Next-Generation Video Analytics capabilities for non-analytic and third-party cameras, as well as HD Video Appliance 3X, our all-in-one appliance that reduces installation time, cost and complexity.

REASON FOR END-OF-LIFE

Certain platforms and components of NVR4 Value models and accessories have reached their end of life and require refreshes of these platforms and components.

LAST ORDER DATE

All NVR4 Value models and accessories will remain available to order while quantities last or June 30, 2023.

WARRANTY POLICY ON DISCONTINUED PRODUCTS

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will handle the failed unit according to the Avigilon Warranty and Product Policies. For more details, please refer to https://www.avigilon.com/support/warranty/limited-warranty.

[2] *Part shall remain orderable for products other than NVR4 Value.*

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SUPPORT POLICY

Avigilon will continue to support NVR4 Value models until June 30, 2028, or the expiration of the unit's warranty as determined by the unit's service tag, whichever comes first.

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