

NOTICE OF PRODUCT DISCONTINUATION

From: Jose Macias – Senior Product Manager

Date of Issue: June 19, 2023

Re: Product End of Life (EOL) – H4 Thermal and H4 Thermal Elevated Temperature Detection (ETD)

This notice outlines Avigilon products that will be discontinued. The H4 Thermal will be replaced by the H5A Thermal. There will be no replacement for the H4 Thermal ETD.

DISCONTINUED PRODUCT	DESCRIPTION	REPLACEMENT PRODUCT	DESCRIPTION
320S-H4A-THC-BO50	320x256, Thermal Outdoor Bullet, 4.3mm f/1.0, 9Hz, NETD<60mK, Self-Learning Video Analytics	320F-H5A-THC-BO50	320x256, H5A Thermal, Bullet, 4.3mm f/1.0, NETD<40mK, 30Hz, Next-Generation Video Analytics
320S-H4A-THC-BO24	320x256, Thermal Outdoor Bullet, 9.1mm f/1.0, 9Hz, NETD<60mK, Self-Learning Video Analytics	320F-H5A-THC-BO24	320x256, H5A Thermal, Bullet, 9.1mm f/1.0, NETD<40mK, 30Hz, Next-Generation Video Analytics
320S-H4A-THC-BO12	320x256, Thermal Outdoor Bullet, 18.0mm f/1.0, 9Hz, NETD<60mK, Self-Learning Video Analytics	320F-H5A-THC-BO12	320x256, H5A Thermal, Bullet, 18mm f/1.0, NETD<40mK, 30Hz, Next-Generation Video Analytics
640S-H4A-THC-BO50	640x512, Thermal Outdoor Bullet, 8.7mm f/1.0, 9Hz, NETD<60mK, Self-Learning Video Analytics	640F-H5A-THC-BO50 or 640F-H5A-THR-BO50	640x512, H5A Thermal, Bullet, 9.2mm f/1.1, NETD<40mK, 30Hz, Next-Generation Video Analytics or 640x512, H5A Radiometric, Bullet, 9.2mm f/1.1, NETD ≤40mK, 30Hz, Next-Generation Analytics
640S-H4A-THC-BO24	640x512, Thermal Outdoor Bullet, 18.0mm f/1.0, 9Hz, NETD<60mK, Self-Learning Video Analytics	640F-H5A-THC-BO24	640x512, H5A Thermal, Bullet, 18mm f/1.0, NETD<40mK, 30Hz, Next-Generation Video Analytics
640S-H4A-THC-BO12	640x512, Thermal Outdoor Bullet, 36.0mm f/1.0, 9Hz, NETD<60mK, Self-Learning Video Analytics	640F-H5A-THC-BO12	640x512, H5A Thermal, Bullet, 36mm f/1.0, NETD<40mK, 30Hz, Next-Generation Video Analytics
H4A-ETD-KIT	H4 Thermal Elevated Temperature Detection Solution, 640x512 Thermal Bullet Camera, Black Body, Tripod x 2	N/A	N/A

NOTES

The replacement products suggested are intended to act as the most comparable product to the previous generation as features and appearance may vary.

LAST ORDER DATE

All discontinued products listed are available to order until Q3 2023 or while supplies last.

RMA AND WARRANTY POLICY ON DISCONTINUED PRODUCTS

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will replace the failed unit with an approved replacement unit. Please refer to the Avigilon Warranty and Product Policies for more details, at [avigilon.com/warranty](https://www.avigilon.com/warranty).

SUPPORT POLICY

Avigilon will continue to support the above-listed discontinued products until June 30, 2028 or the expiration of the installed H4 Thermal and H4 Thermal ETD warranty as determined by the unit's service tag.