

NOTICE OF PRODUCT DISCONTINUATION

From: Mark Paulo – Associate Product Manager, Devices

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Re: Product End of Life (EOL) – H4 Multisensor

This notice outlines Avigilon products that will be discontinued. The H4 Multisensor will be replaced by the H5A Multisensor.

DISCONTINUED PRODUCT	DESCRIPTION	REPLACEMENT PRODUCT	DESCRIPTION
9C-H4A-3MH-180	3x3 MP, WDR, LightCatcher, 4 mm, Camera Only	9C-H5A-3MH	3x3 MP, WDR, LightCatcher, 3.3-5.7mm, Camera Only
9C-H4A-3MH-270	3x3 MP, WDR, LightCatcher, 2.8 mm, Camera Only		
12C-H4A-4MH-360	4x3 MP, WDR, LightCatcher, 2.8 mm, Camera Only	12C-H5A-4MH	4x3 MP, WDR, LightCatcher, 3.3 - 5.7 mm, Camera Only
15C-H4A-3MH-180	3x5 MP, WDR, LightCatcher, 4 mm, Camera Only	15C-H5A-3MH	3x5 MP, WDR, LightCatcher, 3.3 - 5.7 mm, Camera Only
15C-H4A-3MH-270	3x5 MP, WDR, LightCatcher, 2.8 mm, Camera Only		
20C-H4A-4MH-360	4x5 MP, WDR, LightCatcher, 2.8 mm, Camera Only	20C-H5A-4MH	4x5 MP, WDR, LightCatcher, 3.3 - 5.7 mm, Camera Only
24C-H4A-3MH-180	3x4K (8 MP), WDR, LightCatcher, 5.2 mm, Camera Only	24C-H5A-3MH	3x4K (8 MP), WDR, LightCatcher, 3.3 - 5.7 mm, Camera Only
24C-H4A-3MH-270	3x4K (8 MP), WDR, LightCatcher, 4 mm, Camera Only		
32C-H4A-4MH-360	4x4K (8 MP), WDR, LightCatcher, 4 mm, Camera Only	32C-H5A-4MH	4x4K (8 MP), WDR, LightCatcher, 3.3 - 5.7 mm, Camera Only
H4AMH-AD-DOME1	Outdoor surface mount adapter	H5AMH-AD-DOME1	Outdoor surface mount adapter
H4AMH-AD-PEND1	Outdoor pendant mount adapter	H5AMH-AD-PEND1	Outdoor pendant mount adapter
H4AMH-DC-COVR1	Dome bubble and cover, for in-ceiling mount, clear.	H5AMH-DC-COVR1	Dome bubble and cover, for in-ceiling mount, clear.
H4AMH-DC-COVR1-SMOKE	Dome bubble and cover, for in-ceiling mount, smoked.	H5AMH-DC-COVR1-SMOKE	Dome bubble and cover, for in-ceiling mount, smoked.

H4AMH-DO-COVR1	Dome bubble and cover, for outdoor surface mount or pendant mount, clear.	H5AMH-DO-COVR1	Dome bubble and cover, for outdoor surface mount or pendant mount, clear.
H4AMH-DO-COVR1-SMOKE	Dome bubble and cover, for outdoor surface mount or pendant mount, smoked.	H5AMH-DO-COVR1-SMOKE	Dome bubble and cover, for outdoor surface mount or pendant mount, smoked.

NOTES

The replacement products suggested are intended to act as the most comparable product to the previous generation as features and appearance may vary.

LAST ORDER DATE

All discontinued products listed are available to order until Q3 2023 or while supplies last.

RMA AND WARRANTY POLICY ON DISCONTINUED PRODUCTS

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will replace the failed unit with an approved replacement unit. Please refer to the Avigilon Warranty and Product Policies for more details, at [avigilon.com/warranty](https://www.avigilon.com/warranty).

SUPPORT POLICY

Avigilon will continue to support the above-listed discontinued products until Sept. 30, 2028 or the expiration of the installed H4 Multisensor warranty as determined by the unit's service tag.