

From: Jonathan Thill Technical Product Manager, Video Infrastructure

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Re: Product End of Life (EOL) RM7 Remote Monitor

This notice outlines the RM7 Remote Monitor discontinued products and their recommended RM7X Remote Monitor replacements, as well as the associated accessories for both the discontinued and replacement products.

<b>DISCONTINUED PRODUCTS</b>	<b>REPLACEMENT PRODUCTS</b>
RM7-WKS-4MN-NA	RM7X-WKS-4MN-NA
RM7-WKS-4MN-EU	RM7X-WKS-4MN-EU
RM7-WKS-4MN-UK	RM7X-WKS-4MN-UK
RM7-WKS-4MN-AU	RM7X-WKS-4MN-AU
RM7-WKS-2MN-NA	RM7X-WKS-2MN-NA
RM7-WKS-2MN-EU	RM7X-WKS-2MN-EU
RM7-WKS-2MN-UK	RM7X-WKS-2MN-UK
RM7-WKS-2MN-AU	RM7X-WKS-2MN-AU

**NOTES**

The recommended RM7X Remote Monitor replacement products are the most comparable to the corresponding RM7 Remote Monitor discontinued products.

**REASON FOR END-OF-LIFE**

Certain platforms and components within the RM7 Remote Monitors (2MN and 4MN) and their supported accessories have reached end-of-life. To ensure continued access to the latest technology and performance, replacement is required, which is provided by the newer RM7 Remote Monitor models.

**LAST ORDER DATE**

RM7 Remote Monitor server models and their supported accessories will remain available to order until quantities last or 2025-12-31.

**WARRANTY POLICY ON DISCONTINUED PRODUCTS**

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will handle the failed unit according to the Avigilon Warranty and Product Policies.

**SUPPORT POLICY**

Avigilon will continue to support RM7 Remote Monitor until 2030-12-31, or the expiration of the unit’s warranty as determined by the unit’s service tag, whichever comes first.