

NOTICE OF PRODUCT DISCONTINUATION

From: Herman Lo Sr. Product Manager, Video Infrastructure

Date of Issue: Sep. 8, 2025

Re: Product End of Life (EOL) NVR5 Value Models & Accessories

This notice outlines the NVR5 Value discontinued products and their recommended NVR6 Value replacements, as well as the associated accessories for both the discontinued and replacement products.

DISCONTINUED PRODUCTS	REPLACEMENT PRODUCTS
NVR5-VAL-6TB-**	NVR6-VAL-FORM-D-6TB-C13-C14
NVR5-VAL-12TB-**	NVR6-VAL-FORM-D-12TB-C13-C14
NVR5-VAL-16TB-**	NVR6-VAL-FORM-D-16TB-C13-C14
NVR5-VAL-24TB-**	NVR6-VAL-FORM-D-24TB-C13-C14
All NVR5-VAL models came with corresponding C13-** regional power cords.	All NVR6-VAL-FORM-D models include 1 x C13 / C14 region-agnostic power cord commonly used for a power distribution unit (PDU). NVR-FORM-D-SINGLE-POWERCORD-C13-** regional power cord is sold separately and must be purchased on the same order as NVR6-VAL-FORM-D models.

** = Regional variant (NA, EU, UK, AU)

This notice also outlines accessories for NVR5 Value discontinued products and corresponding accessories for their recommended NVR6 Value replacements.

DISCONTINUED PRODUCTS' ACCESSORIES	REPLACEMENT PRODUCTS' ACCESSORIES
NVR5-VAL-WARR-5Y4HMC	NVR6-AINVR2X-VAL-FORM-D-WARR-5Y4HMC
NVR5-VAL-WARR-EXTEND-2YR	NVR6-AINVR2X-VAL-FORM-D-WARR-EXTEND-2YR
NVR5-VAL-KYD-WARR-5YR	NVR6-AINVR2X-VAL-FORM-D-KYD-WARR-5YR
NVR5-VAL-ANK	NVR6-AINVR2X-VAL-FORM-D-ANK
NVR5-VAL-ANK-PLUS	NVR6-AINVR2X-VAL-FORM-D-ANK
NVR5-VAL-IDRAC9-ENT-UPG	IDRAC9-ENT-UPG-V2
NVR5-S19-UPG	NVR4/4X/5/6-FORM-D-S22-UPG
Second Power Supply not supported	NVR6-AINVR2X-VAL-FORM-D-PSU-600W-C13-C14
All NVR5-VAL models came with corresponding C13-** regional power cords.	NVR-FORM-D-SINGLE-POWERCORD-C13-NA
	NVR-FORM-D-SINGLE-POWERCORD-C13-EU
	NVR-FORM-D-SINGLE-POWERCORD-C13-UK
	NVR-FORM-D-SINGLE-POWERCORD-C13-AU

** = Regional variant (NA, EU, UK, AU)

NOTES

The recommended NVR6 Value server replacement products are the most comparable to the corresponding NVR5 Value discontinued products. Pending inventory stockout of equivalent NVR5 Value discontinued products, NVR6 Value replacement products and their accessories will become available for orders on a rolling basis before Sep. 8, 2025. For further details, please refer to the enclosed product datasheets.

REASON FOR END-OF-LIFE

Certain platforms and components of NVR6 Value and their supported accessories have reached their end of life and require refreshes of these platforms and components, as provided by the NVR6 Value models.

LAST ORDER DATE

NVR5 Value server models and their supported accessories will remain available to order until quantities last or Sep. 8, 2025.

WARRANTY POLICY ON DISCONTINUED PRODUCTS

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will handle the failed unit according to the Avigilon Warranty and Product Policies. For more details, please refer to <https://www.avigilon.com/support/warranty/limited-warranty>.

SUPPORT POLICY

Avigilon will continue to support NVR5 Value until Sep. 8, 2030, or the expiration of the unit's warranty as determined by the unit's service tag, whichever comes first.