

NOTICE OF PRODUCT DISCONTINUATION

From: Herman Lo Sr. Product Manager, Video Infrastructure
 Date of Issue: Sep. 8, 2025
 Re: Product End of Life (EOL) AI NVR 2 Value Models & Accessories

This notice outlines the AI NVR 2 Value discontinued products and their recommended AI NVR 2X Value replacements, as well as the associated accessories for both the discontinued and replacement products.

DISCONTINUED PRODUCTS	REPLACEMENT PRODUCTS
AINVR2-VAL-6TB-**	AINVR2X-VAL-FORM-D-6TB-C13-C14
AINVR2-VAL-12TB-**	AINVR2X-VAL-FORM-D-12TB-C13-C14
AINVR2-VAL-16TB-**	AINVR2X-VAL-FORM-D-16TB-C13-C14
AINVR2-VAL-24TB-**	AINVR2X-VAL-FORM-D-24TB-C13-C14
All AINVR2-VAL models come with corresponding C13-** regional power cords.	All AINVR2X-VAL-FORM-D models include 1 x C13 / C14 region-agnostic power cord commonly used for a power distribution unit (PDU). NVR-FORM-D-SINGLE-POWERCORD-C13-** regional power cord is sold separately and must be purchased on the same order as AINVR2X-VAL-FORM-D models.

** = Regional variant (NA, EU, UK, AU)

This notice also outlines accessories for AI NVR 2 Value discontinued products and corresponding accessories for their recommended AI NVR 2X Value replacements.

DISCONTINUED PRODUCTS' ACCESSORIES	REPLACEMENT PRODUCTS' ACCESSORIES
AINVR2-VAL-WARR-5Y4HMC	AINVR2X-AINVR2X-VAL-FORM-D-WARR-5Y4HMC
AINVR2-VAL-WARR-EXTEND-2YR	AINVR2X-AINVR2X-VAL-FORM-D-WARR-EXTEND-2YR
AINVR2-VAL-KYD-WARR-5YR	AINVR2X-AINVR2X-VAL-FORM-D-KYD-WARR-5YR
AINVR2-VAL-ANK	AINVR2X-AINVR2X-VAL-FORM-D-ANK
AINVR2-VAL-ANK-PLUS	AINVR2X-AINVR2X-VAL-FORM-D-ANK
AINVR2-VAL-IDRAC9-ENT-UPG	IDRAC9-ENT-UPG-V2
Second Power Supply not supported	NVR6-AINVR2X-VAL-FORM-D-PSU-600W-C13-C14
All AINVR2-VAL models come with corresponding C13-** regional power cords.	NVR-FORM-D-SINGLE-POWERCORD-C13-NA
	NVR-FORM-D-SINGLE-POWERCORD-C13-EU
	NVR-FORM-D-SINGLE-POWERCORD-C13-UK
	NVR-FORM-D-SINGLE-POWERCORD-C13-AU

** = Regional variant (NA, EU, UK, AU)

NOTES

The recommended AI NVR 2X Value server replacement products are the most comparable to the corresponding AI NVR 2 Value discontinued products. Pending inventory stockout of equivalent AI NVR 2 Value discontinued products, AI NVR 2X Value replacement products and their accessories will become available for orders on a rolling basis by Sep. 8, 2025. For further details, please refer to the enclosed product datasheets.



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REASON FOR END-OF-LIFE

Certain platforms and components of AI NVR 2 Value and their supported accessories have reached their end of life and require refreshes of these platforms and components, as provided by the AI NVR 2X Value models.

LAST ORDER DATE

AI NVR 2 Value server models and their supported accessories will remain available to order until quantities last or August 31, 2025.

WARRANTY POLICY ON DISCONTINUED PRODUCTS

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will handle the failed unit according to the Avigilon Warranty and Product Policies. For more details, please refer to <https://www.avigilon.com/support/warranty/limited-warranty>.

SUPPORT POLICY

Avigilon will continue to support AI NVR 2 Value until Sep. 8, 2030, or the expiration of the unit's warranty as determined by the unit's service tag, whichever comes first.