

Lifecycle Support Notice

VT100 Body-Worn Camera

July 7, 2026

Overview

Motorola Solutions announces the end of sale of the VT100 body-worn camera. This decision is part of our ongoing commitment to evolving and enhancing our product offerings to better meet customer needs. All regions are included in this end of sale except where end of sale already occurred*. Accessories are not included and will continue to be supported.

Cancellations

PART NUMBER	DESCRIPTION	REGION	LAST ORDER DATE
VT-100-N	VT-100 Camera	APAC, EMEA, LACR, NA	October 30, 2026
VT-100-ID-CUS-250	250 Custom front panel ID-card for the VT-100 camera	APAC, EMEA, LACR, NA	October 30, 2026
VT-100-ID-CUS-1000	1000 Custom front panel ID-card for the VT-100 camera	APAC, EMEA, LACR, NA	October 30, 2026
VT-100-ID-CUS-5000	5000 Custom front panel ID-card for the VT-100 camera	APAC, EMEA, LACR, NA	October 30, 2026
VT-100-ID-CUS-ART	Artwork creation for custom VT-100 front panel ID-card	APAC, EMEA, LACR, NA	October 30, 2026
VT-100-12MW-N	Warranty: VideoTag VT-100, 12m hardware	APAC, EMEA, LACR, NA	January 29, 2027
VT-100-24MW-N	Warranty: VideoTag VT-100, 24m hardware	APAC, EMEA, LACR, NA	No longer accepting orders
VT-100-36MW-N	Warranty: VideoTag VT-100, 36m hardware	APAC, EMEA, LACR, NA	No longer accepting orders
VM-EPL-VT-1-N	Licence: 1x VideoManager for VideoTag, including ONStream	APAC, EMEA, LACR, NA	April 30, 2027
VM-EPL-VT-CONNEC T-1	License: 1x VM Connect for VideoTag	APAC, EMEA, LACR, NA	April 30, 2027

VM-EPL-VT-CONNEC T-TO-PLUS-1	License: 1x Upg. to VM Plus for VideoTag	APAC, EMEA, LACR, NA	April 30, 2027
VM-EPL-VT-PLUS-1	License: 1x VT Plus for VideoTag	APAC, EMEA, LACR, NA	April 30, 2027
VM-ESA-VT-12M-1	SW Assurance: +12 months for 1x VT series license	APAC, EMEA, LACR, NA	November 30, 2027
VM-ESA-VT-24M-1	SW Assurance: +24 months for 1x VT series license	APAC, EMEA, LACR, NA	No longer accepting orders
VM-ESA-VT-36M-1	SW Assurance: +36 months for 1x VM series license	APAC, EMEA, LACR, NA	No longer accepting orders
VM-ESA-VT-48M-1	SW Assurance: +48 months for 1x VM series license	APAC, EMEA, LACR, NA	No longer accepting orders

Key dates

Final order, ship and end of support dates are shown below.

MILESTONES	DATE
Final Order Date - Camera	October 30, 2026
Final Ship Date	November 30, 2026
Final Order Date - Device License	April 30, 2027
Final Order Date - Software Assurance, Warranty	Refer to specific dates above
Software Support End Date	November 30, 2028
Service and Repair Support End Date	November 30, 2028

Replacement product

PART NUMBER	DESCRIPTION
B20CJM2BE2AN	V200 body-worn camera

V200 is not available in all countries, contact your authorized Distributor or Channel Account Manager for availability information.

Services and lifecycle support

Motorola Solutions will continue to provide service and repair support for the VT100 in line with your contract terms.

Following the last order date, renewal of hardware repair service contracts will not be available unless otherwise stated in writing by Motorola Solutions. VT-100 cameras that, at the last order date, are under an active hardware repair service agreement, will be supported for the duration of their service contract. For products not under hardware repair support at the last order date, or whose support contract expires, unless notified within the cancellation policy, repair can be obtained at a set charge whilst supply of parts are available.

From the last order date highlighted in this document, Motorola Solutions will make commercially reasonable efforts to support software maintenance and hardware maintenance for a maximum duration of 2 years. These durations may change at no notice depending on demand and related component availability or whether, due to component compatibility, legacy products are unable to support latest software releases. Following the period of commercially reasonable effort, software maintenance will no longer be available and repair will be limited to the availability of spare parts held within the Repair Centre. No further effort will be made to source parts outside of the Motorola Solutions Repair Centres.

*End of sale of the VT100 camera occurred in June 2025 for the following countries: European Union (EU) region, as well as Andorra, Albania, Austria, Bosnia and Herzegovina, Belgium, Bulgaria, Croatia, Cyprus, Czechia, Germany, Denmark, Estonia, Finland, France, Greece, Hungary, Kosovo, Ireland, Iceland, Italy, Liechtenstein, Lithuania, Luxembourg, Latvia, Monaco, Montenegro, Malta, Netherlands, Northern Ireland, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye and Vatican.

Contact information

If you have specific questions regarding this notification, please contact your authorized Distributor or Channel Account Manager.

Version history

VERSION	DATE	COMMENTS
Version 1	July 1, 2026	Initial Published Version