

NOTICE OF PRODUCT DISCONTINUATION

From: Herman Lo – Sr. Product Manager, Video Infrastructure

Date of Issue: Aug. 18, 2025

Re: Product End of Life (EOL) – AI Appliance 2 (AIA2 CG2) Models & Accessories

This notice outlines the AI Appliance CG2 (AIA2 CG2) discontinued products and their recommended AI Appliance 2X (AIA2X CG2 and AIA2X CG3) replacements, as well as the associated accessories for both the discontinued and replacement products.

DISCONTINUED PRODUCTS	REPLACEMENT PRODUCTS
VMA-AIA2-CG2-**	AIA2X-FORM-D-CG2-HW-C19-C20 ¹
AIA2 does not have a CG3 model.	AIA2X-FORM-D-CG3-HW-C19-C20 ¹

** = Regional variant (NA, EU, UK, AU). Each AIA2 regional variant includes 2 x regional power cords. ¹All AIA2X models (CG2 and CG3) include 2 x C19 / C20 power cords. Regional power cords sold separately (AIA-FORM-D-DUAL-POWERCORD-C19-XX where XX=NA/EU/UK/AU).

This notice also outlines accessories for AI Appliance 2 (AIA2 CG2) discontinued products and corresponding accessories for their recommended AI Appliance 2X (AIA2X CG2 and CG3) replacements

DISCONTINUED PRODUCTS' ACCESSORIES	REPLACEMENT PRODUCTS' ACCESSORIES
VMA-AIA2-2NDPS-**	All AIA2X models (CG2 and CG3) come with 2400W dual power supplies.
VMA-AIA2-WARR-EXTEND-2YR	AIA2X-FORM-D-CG2-WARR-EXTEND-2YR AIA2X-FORM-D-CG3-WARR-EXTEND-2YR
5 Year 4 Hour Mission Critical SLA Uplift is not available for AIA2.	AIA2X-FORM-D-CG2-WARR-5Y4HMC AIA2X-FORM-D-CG3-WARR-5Y4HMC
IDRAC9-ENT-UPG	IDRAC9-ENT-UPG-V2 (Coming Soon)
10GBE Network Interface Card Kit is not supported on AIA2.	NVR6-AINVR2-FORM-D-10GBE

** = Regional variant (NA, EU, UK, AU)

NOTES

The recommended AI Appliance 2X server replacement products (AIA2X CG2) are the most comparable to the corresponding AI Appliance 2 discontinued products (AIA2 CG2). Pending inventory stockout of equivalent AIA2 discontinued products, AIA2X replacement products and their accessories will become available for orders on a rolling basis before July 31, 2025. For further details, please refer to the enclosed product datasheets.

REASON FOR END-OF-LIFE

Certain platforms and components of AI Appliance 2 (AIA2 CG2) and their supported accessories have reached their end of life and require refreshes of these platforms and components to support advanced video analytics (supported by AIA2X CG2 and CG3) and Generative AI capabilities (supported by AIA2X CG3 only), as provided by the AIA2X models. AIA2 supports both ACC7 and Unity Video 8. AIA2X only supports Unity Video 8 and not ACC7.

LAST ORDER DATE

AI Appliance 2 server models (AIA2 CG2) and their supported accessories will remain available to order until quantities last or August 18, 2025.

WARRANTY POLICY ON DISCONTINUED PRODUCTS

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will handle the failed unit according to the Avigilon Warranty and Product Policies. For more details, please refer to <https://www.avigilon.com/support/warranty/limited-warranty>.

SUPPORT POLICY

Avigilon will continue to support AI Appliance 2 (AIA2 CG2) until July 31, 2030, or the expiration of the unit's warranty as determined by the unit's service tag, whichever comes first.