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Notice of Product Discontinuation

Date of Issue: March 20th 2024

Re: Product End of Life (EOL) – For Specific Avigilon Ava Quad Camera

This notice outlines the Avigilon Ava products that have been discontinued.

Discontinued Product	Description	Replacement Product	Description
QUAD	Ava Quad Black 4 x 5MP Quad camera	Unity 20C-H5A-4MH	Unity 4x5MP H5A Multisensor camera Optional IR (H4AMH-AD-IRIL1)
QUAD-30	Ava Quad Black - 20MP - 30 days storage 4 x 5MP Quad camera with 30 days storage	Alta 20C-H5A-4MH-30	Alta 4x5MP H5A Multisensor camera - 30 days storage Optional IR (H4AMH-AD-IRIL1)

Last order date

All discontinued products listed are available while supplies last.

RMA and warranty policy on discontinued products

If a failure of an above-listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will replace the failed unit with a replacement. Quad cameras will be replaced with Quad cameras when available. If they are not, cloud Quad cameras will be replaced with Alta variants of a replacement camera, and non-cloud versions will be replaced with Unity variants. Please refer to the Avigilon Warranty and Product Policies for more details, at:

<https://www.avigilon.com/support/warranty-alta>

Support policy

Avigilon will continue to support the above-listed discontinued products until March 31 2029 for software issues, or the expiration of the installed product's warranty as determined by the unit's service tag.