

Avigilon™ Control Center Release Notes for Integration with Lenel OnGuard (Video)

Release Summary

This is an integration between the ACC system and Lenel OnGuard. It maintains the functionality provided by previous integrations, allowing users to access ACC

features within the OnGuard interface. Users can view live and recorded video and events, export video, and control PTZ devices and monitor analytics events including bounding boxes through the OnGuard software.

New Features & Issues Fixed

- Added support for OnGuard 8.0

Supported versions of ACC

- ACC6 and ACC7

Supported versions for Lenel OnGuard:

- 7.2, 7.3, 7.4, 7.5, 7.6, 8.0

Known limitations

- When importing cameras into OnGuard from ACC, the camera name may not be imported. The camera name can be edited when selecting the camera for import.
- The Detect Video Recorder Type Feature is not supported. The Avigilon Control Center Recorder Type must manually be selected from the dropdown list.
- The Video Recorder Update Capabilities feature is not supported.
- Changes to camera resolution and framerate cannot be made from OnGuard.
- Passwords for cameras configured to Avigilon Control Center recorders cannot be modified in System Administration > Video Menu > Digital Video > Security Tab.
- Cameras configured to the Avigilon Control Center recorders do not display firmware revision in Alarm Monitoring when the option is selected.

- Video from Avigilon Control Center cameras can be saved in Avigilon Native Export (ave) file format only.
- Export Video is not supported from OnGuard Video Viewer.
- Click to Center function is not supported.
- Auto Iris feature is not supported.
- Auto Focus feature is not supported.
- Client Side PTZ presets are not supported.
- Using OnGuard Scheduler to Select a PTZ Preset is not supported.
- When stopping a PTZ Tour, the tour will continue until all commands sent before stopping are executed.
- Global Input/Output Linkage to select a PTZ preset is not supported.
- When launching recorded and live video on motion detection alarm the recorded video may be incorrect or may show black video. It is recommended to configure playback pre-roll and post-roll to be 60 seconds to help prevent this issue.
- When importing new cameras from the Avigilon Control Center recorder, the existing cameras previously imported defaulted to Display Motion Detection Alarms being enabled.