

Avigilon™ Control Center Release Notes - Video

Integration with Software House C•CURE 9000

Release Summary

The Avigilon Control Center (ACC) system integration with the Software House C•CURE 9000 software allows users to use the C•CURE interface to access ACC software features. Specifically, users can view live and recorded video, view events, control PTZ devices and export video from the ACC software through the C•CURE 9000 software.

New Features & Issues Fixed

- New integration software using the ACC Web Endpoint service.
- Support for Software House C•CURE 9000 version 2.90.

Supported versions of ACC

- ACC 7.12.4 or later

Supported versions for C•CURE 9000:

- C•CURE 9000 v2.90

Licensing

A new license is required: Part Number [ACC-CCURE-VIDEO-2.90](#)

Known limitations

- Unable to configure or use Preset and Pattern 0 in triggered alarms or events.
- After updating the older integration, the old installation must be manually removed from Windows Add/Remove Program.
- When a server goes offline and online again, there can be a delay before it reconnects.
- There may be a delay when shutting down the integration via the Crossfire Server Component Framework.
- When it is not running, the Avigilon Video Driver Service may show as an Invalid Service in the C•CURE Server Configuration Application. You can ignore this message and run the service anyway by starting it in the Windows Services console.
- The Windows Event Viewer may capture a permission-related error log event with IntegrationLogger.xml. This is likely due to the fact that the IntegrationLogger.xml file belongs to the administrator and a non-admin user is attempting to use the

integration. If non-admin users require using the integration, the workaround is to delete the IntegrationLogger.xml file and let it be recreated.